

SOME IMPORTANT DOs AND DON'Ts

Emergency Water Damage Tips

(These tips are for clean water situations only.)

- Shut off the water source if possible.
- Remove excess water by mopping and blotting.
- Remove and prop up wet upholstery cushions for even drying.
- Place aluminum foil or wood blocks under furniture legs.
- Hang furs and leather goods separately at room temperature.
- Remove Oriental or other colored rugs from wet carpeting.
- Do not use a regular vacuum to remove water.
- Do not turn on ceiling fixtures if ceiling is wet, and keep out of areas where ceilings are sagging from retained water.
- Do not leave books, magazines or other colored items on wet carpeting.

Emergency Fire Damage Tips

- Keep hands clean.
- Limit movement in the home to prevent further damage.
- Place dry, colorfast towels or old linens on carpeted traffic areas to prevent more soiling.
- If electricity is off, empty freezer and refrigerator and prop doors open.
- Wipe soot from chrome on faucets and appliances then protect with a light coating of lubricant.
- Do not attempt to wash any walls or painted surfaces without first contacting a SERVPRO® Franchise Professional.
- Do not attempt to shampoo carpet or upholstered furniture without first consulting a SERVPRO® Franchise Professional.
- Do not attempt to clean any electrical appliances that may have been close to fire or water without consulting a repair service.

Defending Against Mold Growth

(Prompt mitigation is vital to avoid mold growth which can be visible in as little as 24 to 48 hours under certain conditions)

- Keep the humidity between 30 to 60 percent.
- Provide for proper drainage away from building foundations.
- Regularly inspect plumbing and appliances for leaks.
- Keep gutters and drains clear of debris.
- Inspect the roof, windows and other areas where water might enter the building, and perform necessary maintenance.
- Respond to all water intrusions immediately.
- Contact your local SERVPRO® Franchise Professional for assistance after a water damage or if you discover mold.

Like it never even happened.®

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